An Overview
What is MyCare Ohio?

- A new coordinated approach to providing health care and long-term services and supports
What is MyCare Ohio?

Ohio Department of Medicaid
Consumer Hotline - 1-800-292-3572
or TDD 1-800-292-3572

Ohio Medicaid
Connecting Medicare + Medicaid
What is MyCare Ohio?

• A new coordinated approach to providing health care and long-term services and supports

• Coordinates Medicare and Medicaid benefits into one managed care plan
What is MyCare Ohio?

• What are the advantages of having my Medicare and Medicaid services provided through one Managed Care Plan?
What are the benefits?

- One point of contact for care
- Care Management Support 24/7
- A team of professionals
- One ID card
- Focus on prevention and wellness
- Nurse Advice Line
- Better coordination = Better health outcomes
- Your providers will submit claims to only 1 place
Who will be enrolled?

• Those who are:
  – Eligible for Medicare (Parts A, B and D) and FULLY eligible for Medicaid;
  – Over the age of 18; and
  – Living in one of the demonstration counties.

• This includes:
  – Individuals in nursing facilities, in some home care programs (PASSPORT, Choices, Ohio Home Care, Transitions Carve Out, Assisted Living Waiver) and who are receiving behavioral health services in community settings.
Is my county included in MyCare Ohio?
When will MyCare Ohio begin?

• Northeast region- May 2014

• Northeast Central, Northwest and Southwest- June 2014

• Central, East Central and West Central- July 2014
Northeast Region

- Counties:
  - Cuyahoga
  - Geauga
  - Lake
  - Lorain
  - Medina

- Plans in this region:
  - Buckeye, CareSource, United Health Care

MyCare Ohio begins May 1, 2014
Am I required to enroll in MyCare Ohio?

- Yes, individuals are required to enroll in MyCare Ohio in order to receive their Medicaid Services.
  - Individuals can choose to receive their Medicare services from their MyCare Ohio plan or can choose to receive their Medicare services in the way they do today.
  - Effective 1-1-15 all Medicaid only MyCare Ohio members will be enrolled in their MyCare plan for Medicare services.
How will I know I’m eligible?

• Introductory Letter – December 2013
• Enrollment letter
  – What plans are in your area
  – Who to contact for more information
  – You will be asked to make a choice between dual benefits enrollment (Medicaid and Medicare) or Medicaid-only enrollment
How do I choose a plan?

For some time after you enroll, you can still see your doctors, but it is good to know the following:

• Does your doctor work with the plan?
• Are any specialists you work with included on the plan?
• Are the hospitals you prefer contracted with the plan?
• Are your prescription drugs covered by the plan?
• Are there additional benefits the plan offers that would be useful to you?
What about other services I receive?

- **Nursing Facility**
  - No change to where you receive Medicaid services

- **Assisted Living Waiver**
  - No change to where you receive services

- **PASSPORT or Choices Waiver**
  - Continue with services in place
  - Continue with Area Agency on Aging as waiver service coordinator

- **Ohio Home Care or Transitions Waiver**
  - Continue with services in place
  - Access to waiver service coordinator
How can I get help picking a plan?

• Enrollment letter- lists the plans available to you and information about how MyCare Ohio works

• Call the Ohio Medicaid Consumer Hotline

• Visit www.ohiomh.com

• Visit www.Medicare.gov

• One-on-one support to make a decision
What happens once I pick a plan?

• Member Handbook and ID card
• Care Management Support 24/7
• Toll-free member services line
• Toll-free Nurse Line
• Your care team works with you
Important Facts to Remember

• Must meet eligibility criteria
• At least two plans per region
• Both Medicare and Medicaid benefits
• Team of professionals working with you
• Help making a decision is available
How do I get more information?

http://Medicaid.ohio.gov