

# **+MyCareOhio**

*Connecting Medicare + Medicaid*

## An Overview



Department of Medicaid  
John B. McCarthy, Director  
John R. Kasich, Governor



# What is MyCare Ohio?

- A new coordinated approach to providing health care and long-term services and supports

# What is MyCare Ohio?

MEDICARE		HEALTH INSURANCE	
1-800-MEDICARE (1-800-633-4227)			
NAME OF BENEFICIARY <b>JANE DOE</b>			
MEDICARE CLAIM NUMBER	SEX	<b>SAMPLE</b>	
<b>000-00-0000</b>			
IS ENTITLED TO	EFFECTIVE DATE		
<b>HOSPITAL (PART A)</b>	<b>07-01-1986</b>		
<b>MEDICAL (PART B)</b>	<b>07-01-1986</b>		
State HERE →			



County LICKING	<b>Ohio Medicaid</b> 
Case/Category/Sequence 9999999999/MA A/01	
Eligibility Begin Date 01/01/13	
Void After 1/30/13	
Ohio Department of Medicaid Consumer Hotline- 1-800-292-3572 or TDD 1-800-292-3572	

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# What is MyCare Ohio?

- A new coordinated approach to providing health care and long-term services and supports
- Coordinates Medicare and Medicaid benefits into one managed care plan



# What is MyCare Ohio?

- What are the advantages of having my Medicare and Medicaid services provided through one Managed Care Plan?

# What are the benefits?

- One point of contact for care
- Care Management Support 24/7
- A team of professionals
- One ID card
- Focus on prevention and wellness
- Nurse Advice Line
- Better coordination= Better health outcomes
- Your providers will submit claims to only 1 place

# Who will be enrolled?

- Those who are:
  - Eligible for Medicare (Parts A, B and D) and FULLY eligible for Medicaid;
  - Over the age of 18; and
  - Living in one of the demonstration counties.
- This includes:
  - Individuals in nursing facilities, in some home care programs (PASSPORT, Choices, Ohio Home Care, Transitions Carve Out, Assisted Living Waiver) and who are receiving behavioral health services in community settings

# Is my county included in MyCare Ohio?







# When will MyCare Ohio begin?

- Northeast region- May 2014
- Northeast Central, Northwest and Southwest-  
June 2014
- Central, East Central and West Central- July  
2014

# Northeast Region

- Counties:
  - Cuyahoga
  - Geauga
  - Lake
  - Lorain
  - Medina
- Plans in this region:
  - Buckeye, CareSource, United Health Care



MyCare Ohio begins May 1, 2014

# Am I required to enroll in MyCare Ohio?

- Yes, individuals are required to enroll in MyCare Ohio in order to receive their Medicaid Services.
  - Individuals can choose to receive their Medicare services from their MyCare Ohio plan or can choose to receive their Medicare services in the way they do today.
  - Effective 1-1-15 all Medicaid only MyCare Ohio members will be enrolled in their MyCare plan for Medicare services.



# How will I know I'm eligible?

- Introductory Letter – December 2013
- Enrollment letter
  - What plans are in your area
  - Who to contact for more information
  - You will be asked to make a choice between dual benefits enrollment (Medicaid and Medicare) or Medicaid-only enrollment

# How do I choose a plan?

For some time after you enroll, you can still see your doctors, but it is good to know the following:

- Does your doctor work with the plan?
- Are any specialists you work with included on the plan?
- Are the hospitals you prefer contracted with the plan?
- Are your prescription drugs covered by the plan?
- Are there additional benefits the plan offers that would be useful to you?



# What about other services I receive?

- Nursing Facility
  - No change to where you receive Medicaid services
- Assisted Living Waiver
  - No change to where you receive services
- PASSPORT or Choices Waiver
  - Continue with services in place
  - Continue with Area Agency on Aging as waiver service coordinator
- Ohio Home Care or Transitions Waiver
  - Continue with services in place
  - Access to waiver service coordinator

# How can I get help picking a plan?

- Enrollment letter- lists the plans available to you and information about how MyCare Ohio works
- Call the Ohio Medicaid Consumer Hotline
- Visit [www.ohiomh.com](http://www.ohiomh.com)
- Visit [www.Medicare.gov](http://www.Medicare.gov)
- One-on-one support to make a decision



# What happens once I pick a plan?

- Member Handbook and ID card
- Care Management Support 24/7
- Toll-free member services line
- Toll-free Nurse Line
- Your care team works with you





# Important Facts to Remember

- Must meet eligibility criteria
- At least two plans per region
- Both Medicare and Medicaid benefits
- Team of professionals working with you
- Help making a decision is available



# How do I get more information?

<http://Medicaid.ohio.gov>

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